



# **HONEYWELL** **SMART TALK**

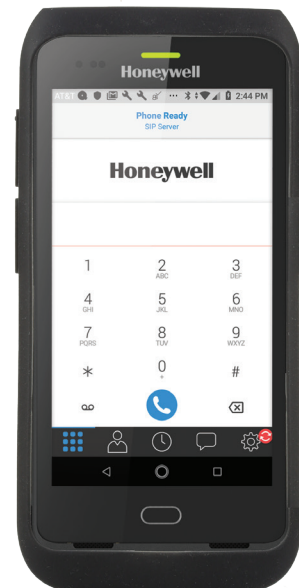
An All-in-One Communications Solution  
for Today's Mobile Workers

**Honeywell**

# SECURE UNIFIED COMMUNICATIONS SOFTWARE FOR MOBILE WORKERS

Highly mobile and deskless workers often rely on a mix of communication methods to stay in touch and perform collaborative tasks. Training and support is patchy and security an afterthought, making administration an endless headache for IT.

Honeywell Smart Talk is a unified workforce communications solution that tackles the problem of fragmented communications, with enterprise-grade security for voice calling, text and media messaging, and user presence – all from one device. Honeywell Smart Talk connects you to your existing phone system. Using your existing network and contact list, workers can make and receive high-quality voice over IP (VoIP) calls over a Wi-Fi or cellular data network connection, ensuring you the best call quality whether speaking with a customer or an employee. Honeywell Smart Talk clients are trusted, secure applications that act as an extension to your locally hosted or cloud-based PBX. It's the perfect solution for small or large enterprises battling the growing demands of a Bring-Your-Own-Device (BYOD) and mobile workforce.



## QUALITY



### SUPERIOR CALL EXPERIENCE

- Seamless call continuity between wi-fi and cellular
- Network monitoring and MOS score rating on every call
- Supports wide range of audio codecs including OPUS and SILK

**Seamless roaming and superior audio quality for improved user experience**

## SECURITY



### ADVANCED ENTERPRISE SECURITY

- Voice and messaging encryption, TLS and Mutual TLS environments supported
- MDM ready to lock or remotely wipe containers
- Secure RTP support to encrypt video and audio media streams

**Safeguard company information and employee data**

## COMPATIBILITY



### RAPID ONBOARDING

- Interoperability with 100+ SIP-based call server, PBX and hosted providers
- Operating system agnostic (Apple® iOS, Android™, Windows®)
- Platform agnostic (desktop, laptop, mobile, tablet)
- LDAP leveraged to provision users quickly

**Reduced implementation costs, faster deployments**

## FLEXIBILITY



### MANUFACTURER-AGNOSTIC\*

- Hosted and on-premise deployments
- Corporate branding available
- Subscription and perpetual licensing
- Full suite of communications (chat, video, VoIP, PTT)

**Scalable across the entire business and existing device estate**

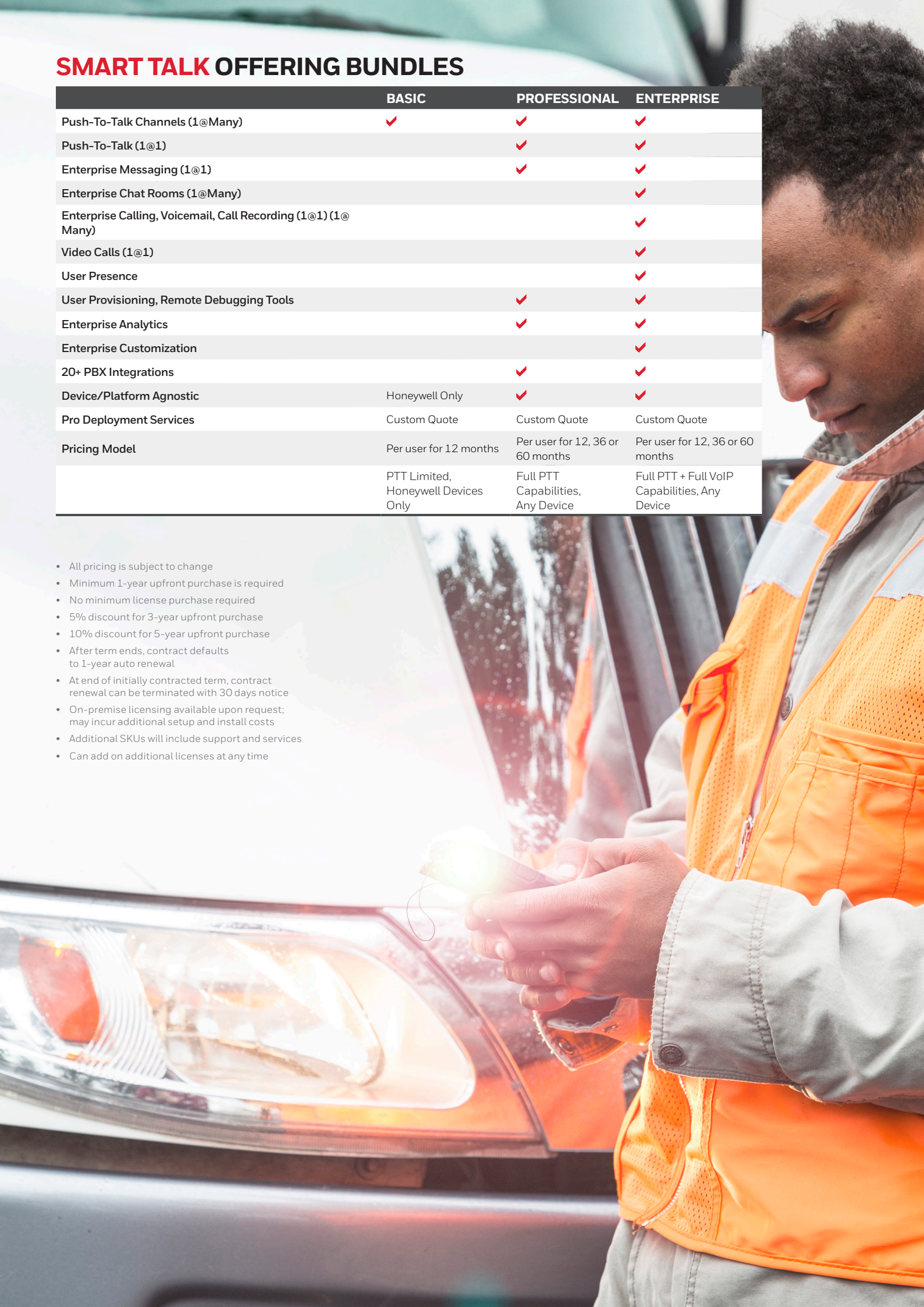
\*Does not apply to basic offering bundle.



## SMART TALK OFFERING BUNDLES

	BASIC	PROFESSIONAL	ENTERPRISE
Push-To-Talk Channels (1@Many)	✓	✓	✓
Push-To-Talk (1@1)		✓	✓
Enterprise Messaging (1@1)		✓	✓
Enterprise Chat Rooms (1@Many)			✓
Enterprise Calling, Voicemail, Call Recording (1@1) (1@Many)			✓
Video Calls (1@1)			✓
User Presence			✓
User Provisioning, Remote Debugging Tools		✓	✓
Enterprise Analytics		✓	✓
Enterprise Customization			✓
20+ PBX Integrations		✓	✓
Device/Platform Agnostic	Honeywell Only	✓	✓
Pro Deployment Services	Custom Quote	Custom Quote	Custom Quote
Pricing Model	Per user for 12 months	Per user for 12, 36 or 60 months	Per user for 12, 36 or 60 months
	PTT Limited, Honeywell Devices Only	Full PTT Capabilities, Any Device	Full PTT + Full VoIP Capabilities, Any Device

- All pricing is subject to change
- Minimum 1-year upfront purchase is required
- No minimum license purchase required
- 5% discount for 3-year upfront purchase
- 10% discount for 5-year upfront purchase
- After term ends, contract defaults to 1-year auto renewal
- At end of initially contracted term, contract renewal can be terminated with 30 days notice
- On-premise licensing available upon request; may incur additional setup and install costs
- Additional SKUs will include support and services
- Can add on additional licenses at any time







## EASY TO IMPLEMENT AND MAINTAIN, INTUITIVE TO USE

Honeywell Smart Talk is powered by Counterpath, a pioneer in VoIP for unified communications and collaboration. With Counterpath's 20+ million activations and 18 years of experience built into the software user experience, training and onboarding associates and store operations users is quick and uncomplicated. The solution can be set up and managed from one central portal, with mobile device management (MDM) capabilities ensuring rapid implementation.



**Deliver exceptional service and in-store experiences  
for your customers. Explore Honeywell Smart Talk.**

### For more information

[www.honeywellaidc.com](http://www.honeywellaidc.com)

### Honeywell Safety and Productivity Solutions

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THE  
FUTURE  
IS  
WHAT  
WE  
MAKE IT

**Honeywell**