

Avaya Huddle Camera HC010

Quick Setup Guide



Congratulations on purchasing your HC010 Camera. It provides a high quality video source to your videoconferencing client, with:

- HD 1080p 30 frames per second (fps).
- 4x digital zoom.
- Optimal horizontal field of view for video conferencing huddle rooms.
- Camera Privacy Shutter.

Package Contents:

- Avaya HC010 Camera

**CAUTION:**

Ensure all units are switched off when connecting or disconnecting devices.

General Safety Warning

Ensure that you:

- Do not operate the device near water.
- Do not report a gas leak while in the vicinity of the leak.
- Do not place a naked flame source, such as lighted candles, on or near the device.
- Do not intentionally hit the device or place heavy or sharp objects on the device.
- Do not attempt to repair the device yourself. Always use a qualified service agent to perform adjustments and repairs.
- Keep the device away from benzene, diluents, and other chemicals.

Setting Up this Device

The Avaya HC010 Camera is compatible with all Avaya Conferencing clients, such as Avaya Spaces®, Avaya Cloud Office™, Avaya Workplace, and with third party conferencing clients such as Microsoft® Skype for Business, Microsoft® Teams, Zoom®, and BlueJeans®.

More information can be found on the Avaya Support Site (browse <https://support.avaya.com/>). Select **Support by Product > Product Specific Support**. In the search field type **Huddle Cameras** and then select the product version.


Note: Remove the thin adhesive transparent film in front of the lens before you use the camera.

Using the HC010 Camera as a USB camera for your PC or MAC conferencing client

Step 1

- Connect the camera to the USB port of your laptop or computer using the embedded own cable of the camera.



- To keep your privacy when you need it, you can slide the tiny switch located on the top of the camera to toggle the camera privacy shutter. Open the shutter before using the camera for the first time. During a conference if the camera is activated inside the software client, while the mechanical shutter is closed, a video privacy icon is sent 

Step 2

Navigate to one of the following conferencing applications and select the HC010 device from the appropriate setting/user preference section.

- Avaya Spaces®. (<https://spaces.avayacloud.com>). Login with your Avaya Spaces® account, or create a new account. You can join any Avaya Spaces® meeting with your browser and then configure your web client with the Avaya HC010 audio/video drivers.
- Avaya Cloud Office™. Click the down-left Settings wheel and browse into **Video > Video Meetings Settings** to configure the Avaya HC010 audio/video drivers.
- Avaya Workplace Conferencing / Meetings Server. Download the Avaya Workplace application from your Portal Home Page and then click the Settings wheel to configure the Avaya HC010 audio/video drivers.
- App for videoconferencing like Microsoft® Skype for Business, Microsoft® Teams, Zoom®, BlueJeans® and so on, and then select the Avaya HC010 as the audio/video source in the settings menu of the App.

Note: Camera Video Settings and Control are supported only via standard UVC commands over USB. All applications supporting standard UVC protocol can control and configure the HC010. For more details please refer to the User Guide on the Support Website (<https://support.avaya.com/products/P1713/avaya-huddle-cameras/All>). A tool to control and change the default configuration of the camera is not provided by Avaya.

Note: If this product has been purchased through the **consumer channel** and you have questions or need warranty support, please refer to the “Thank you for purchasing Avaya!” card which has a scannable QR code or use the direct link <https://onecare.avaya.com/consumerchannel> for consumer channel assistance.

If you are receiving **services from an Avaya Authorized Partner**, please contact your Partner. The Package Serial Number of your product is reported on the product box.

If you are a certified Avaya partner, please refer to your ‘Sold To’ (‘Functional Location’) Number receive technical support. This is the Avaya account number for your specific customer location.

- The ‘Sold To’ or ‘Functional Location’ number can be found on your invoice in the upper right corner.
- You can also contact your Account Manager or Client Service Manager to obtain it.
- Please note that all ‘Sold To’ and ‘Functional Location’ numbers are comprised of 10 digits, meaning some will require two leading zeroes (e.g. 0012345678), and others will require three (e.g. 0001234567). Please include these leading zeroes when providing your account number.

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we’ve enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we’re committed to innovation, partnership, and a relentless focus on what’s next. We’re the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.



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Experiences
That Matter

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